

COURSE FACT SHEET:

Valuing Diversity in Teams

How to ensure effective team working

Each member of every team is different; so how do you turn that from a problem to an asset?

Difference is not just about gender and race – every one of your people has a unique combination of abilities, values and approaches to work. Successful organisations recognise this and ensure they benefit from team diversity by showing their people how to harness differences. And that is what Valuing Diversity in Teams can do for you. These interactive training solutions from Skill Boosters, available via video, e-learning or LIVE trainer-led format, will introduce your people to a range of work styles and team behaviours, and show them how to make use of everyone's contribution.

How this course will benefit your organisation

By encouraging your teams to undertake this training you will help them develop both self-awareness and respect for others. Team working will then be a matter of tapping into everyone's different talents so as to bring the best to every task and project.



Key learning outcomes

'Valuing Diversity in Teams: How to ensure effective team working' will help your staff to understand:

- The value of different personalities, work styles and abilities
- Tolerance, respect and the need to listen
- The behaviours of high performing teams
- How to work co-operatively, not competitively
- How to make use of everyone's talents

Originally developed for **BBC Worldwide Learning** by Skill Boosters' experts working in collaboration with leading team diversity specialists.

Related topics

Originally produced for the BBC, this is one of three complementary courses along with *Relating to Your Customers* and *Developing Leadership Skills*.

www.relating2yourcustomers.tv

www.leadershipskills.tv



VDIT-CFS-0807

COURSE FACT SHEET:

Valuing Diversity in Teams

How to ensure effective team working

Course details

Overview

Via a choice of video, e-learning or LIVE trainer-led formats, this course highlights aspects commonly overlooked when considering diversity in the workplace. Suitable for teams of all types, it has been developed to help people at any level including: foundation level employees, operational managers and staff, HR managers and trainers, and senior executives.

Course Content

These comprehensive training solutions feature drama scenarios which show the different stages of team development and personal learning styles, plus exercises which develop the skills to harness these to everyone's benefit.

Video: Includes

Why work in teams?

- Why work in teams?
- Stages of team development
- Understanding styles
- Personal effectiveness
- Team roles

E-learning: Includes

All of the above plus

- Team behaviour
- Personal styles
- Transactional analysis
- The 'ego states'
- The 'hook'

Assessment quiz

LIVE trainer-led

LIVE trainer-led workshops can be tailored to your specific needs.

What sets Skill Boosters apart?

- Our courses consist of credible and best practice learning content developed in partnership with leading subject matter experts
- We can blend subject matter and delivery methods in a unique way
- Our training solutions can be tailored to suit the needs of your staff and organisation
- We create innovative learning technologies to deliver inspiring and accessible training solutions
- Our background and expertise in television, multimedia and education enables us to create rich media-based training solutions which engage learners throughout their learning journey
- We offer a no-obligation 'try before you buy' service

“ Understanding what makes your team tick will help you get the best out of them and you. 'Valuing Diversity in Teams' provides a valuable insight into personal styles and looks at Transactional Analysis techniques. ”

Peter Thorpe
Skill Boosters,
Director of Business Development

Delivery formats available

Video with trainer notes and self-study guide.

CD-ROM and Intranet with user booklet.

LIVE trainer-led workshops

Duration

Video: 93mins.

E-learning: 110mins.

LIVE trainer-led workshops half day or one day

Please contact us for pricing options, special offers or to discuss a tailored model.



Organisations that have already invested in and reaped the benefits of this course: ADULT LEARNING INSPECTORATE DVLA EMPLOYMENT TRIBUNAL SERVICE NORTHERN IRELAND PRISON SERVICE TRANSPORT FOR LONDON NTL LOWESTOFT COLLEGE CORPORATION AYE COLLEGE MIDDLESEX UNIVERSITY QUEENS UNIVERSITY BELFAST UNIVERSITY OF YORK BIRMINGHAM CITY COUNCIL CHELSEA AND WESTMINSTER HOSPITAL NATIONAL EXPRESS NORTHAMPTON BOROUGH COUNCIL NORTH HERTFORDSHIRE DISTRICT COUNCIL SOUTH TEES HOSPITALS NHS BRITANNIC ASSET MANAGEMENT LTD HOME LOAN MANAGEMENT NORTHERN ROCK PLC BUDGENS STORES LTD