

COURSE FACT SHEET:

Developing Leadership Skills

How to manage people effectively

Course details

Overview

Via a choice of video or e-learning formats, this course covers a comprehensive range of leadership related topics. Aimed at employees with management potential, it has been developed to suit new and established managers with the skills to lead a team successfully.

Course Content

This comprehensive course features over 30 minutes of drama scenarios, tackling the major issues leaders often face and helping to develop key techniques and strategies to enhance their management skills. The course content and structure will ensure that your key staff are better equipped to lead and inspire their team.

video: includes

- Becoming a team leader
- Motivating the team
- An introduction to leadership
- The importance of effective listening skills
- Coaching and coaching skills
- Assertive leadership
- Dealing with difficult situations

e-learning: includes

All of the above plus:

- Responsibility and style
- Action centered leadership
- Motivating the team
- Coaching techniques
- Assessment quiz

What sets Skill Boosters apart?

- Our courses consist of credible and best practice learning content developed in partnership with leading subject matter experts
- We can blend subject matter and delivery methods in a unique way
- Our training solutions can be tailored to suit your staff and organisation's needs
- We create innovative learning technologies to deliver inspiring and accessible training solutions
- Our background and expertise in television, multimedia and education enables us to create rich media-based training solutions which engage learners throughout their learning journey
- We offer a no-obligation 'try before you buy' service

Leadership skills are key to the success of every organisation. Our training solution is designed to support the development of your future leaders and is an invaluable resource for your business.

Richard Simmons
BDP Media Group,
Chairman

Delivery formats available

Video with trainer notes and self-study guide.

CD-ROM and Intranet with user booklet.

Duration

Video: 87mins.

E-learning: 140mins approx.

Please contact us for pricing options, special offers or to discuss a tailored model.



Organisations that have already invested in and reaped the benefits of this course: ASSOCIATED NEWSPAPER LTD VIRGIN MOB
AYRE COLLEGE BEDFORDSHIRE COUNTY COUNCIL BRITANNIA ASSET MANAGEMENT ASSOCIATED NEWSPAPER LTD DVLA
CITY & GUILDS BIRMINGHAM CITY COUNCIL HOME LOAN MANAGEMENT CORPORATE EXPRESS HMLANDREGISTRY AYRE CO
LOWESTOFT COLLEGE CORPORATION CHELSEA AND WESTMINSTER HOSPITAL HSBC RED TUNNEL FERRIES INLAND REVENUE
THE UNIVERSITY OF BIRMINGHAM NHS DIRECT HSBC FINANCIAL SERVICES QVC CUSTOMER OPERATIONS MANAGER THE UNIV
ISLE OF MAN GOVERNMENT QUEEN'S UNIVERSITY BELFAST WILTSHIRE CONSTABULARY FINANCIAL OMBUDSMAN SERVICES BRIT